# **Subscriber Notification Report 9/20/05**

# REPORT TO FEDERAL COMMUNICATIONS COMMISSSION OF **VOITSP INC**REGARDING VOIP E911 COMPLIANCE ORDER

Reference: WC Docket No. 05-196

<u>VOITSP Inc.</u> hereby submits this Subscriber Notification and Acknowledgement Status and Compliance Report, in compliance with the Enforcement Bureau Guidelines to Interconnected Voice Over Internet Protocol Service Providers Concerning the July 29, 2005 Subscriber Notification Guidelines

**VOITSP Inc.** hereby attest as follows:

#### 1) Actions undertaken to advise subscribers.

<u>VOITSP Inc.</u> has undertaken, or intends to undertake, the following actions to advise subscribers of the circumstances under which E911 service may not be available and/or may be in some way limited by comparison to traditional E911 service:

## 1. For existing subscribers –

This message only applies to U.S. subscribers.

Dear VOITSP Inc. Subscriber,

We are sending you this notice to advise you of the recent Federal Communications Commission (FCC) Order (WC Docket No. 04-36 and WC Docket No. 05-196) regarding Voice over Internet Protocol (VoIP) enhanced 911 (E911) services and its implications on your VOITSP Inc. Internet phone service. For more information please visit <a href="http://www.fcc.gov">http://www.fcc.gov</a>.

Please review the content of this email in its entirety and, when you have finished, click on the link below to let us know you have read and understood it. This is a requirement by the FCC of all VoIP service providers and, without your acknowledgement; we will no longer be able to offer you VOITSP Inc. Internet phone service.

E911 will soon be a required element of your service plan, but VOITSP Inc. does not at this time provide E911 service. Until such time as VOITSP Inc. offers E911 and sends you explicit instructions stating how to register for it, you cannot use VOITSP Inc. service to call for emergency assistance by dialing 911. We shall be sending you a label to affix to your equipment stating this. Also, please note that 911 service applies only to the United States 911 system.

So that we may continue to offer you VOITSP Inc. Internet phone service, please click on one of the following choices. Failure to do so will result in an interruption of your VOITSP Inc. phone service. Thank you for your prompt attention to this matter.

Please click on the following link to acknowledge us that you understand and agree the content in this email.

http://206.225.82.17/voitsp/site\_voitsp/fcc.html

We appreciate your subscription. VOITSP Inc. Customer Care

2. For new subscribers online purchase - http://www.meritcall.com/terms.html

#### 911 or E911 Services:

At this time MeriCall does not provide the 911 or E911 emergencies number service. MeritCall understands that the emergency number service is a necessary and important feature. It's a very complicated process to route emergency call from the internet to your nearest emergency support location please check back with us for the emergency number service.

- 2) The number of customers from whom an affirmative acknowledgement have been received, on a percentage basis, as of the date of this report, is <u>100%</u>. The company expects to receive at least <u>100</u> percent acknowledgement by September 20, 2005.
- 3) The provider has not distributed to subscribers warning stickers or other appropriate labels warning subscribers if E911 service may be limited or not available and instructing the subscriber to place them on and/or near the customer premise used in connection with the interconnected VoIP service.

We will send out the warning sticker before Sep 20 2005, and please find the content below:

"911 or E911 Service is not available on this device. Please call VOITSP Inc. at 1-888-886-8647 for more information"

- 4) <u>VOITSP Inc</u>. has not sent the advisory described in section (1), above, to 0% of its subscribers, and has not sent the warning stickers or other appropriate label as described in section (3), above, to 0% of its customers.
- 5) <u>VOITSP Inc.</u> intends to take the following actions towards subscribers from whom acknowledgement as described herein is not received, which action may include disconnection of service:

Suspending all not informed account subscribers until being advised by VOITSP Inc. before Sep 22 2005 otherwise will be disconnected for service.

6) The customer maintains acknowledgements received as follows:

Written acknowledgements through email

7) The person at the company responsible for the compliance efforts associated with the E911 Order is:

Philip Wu 13001 Ramona Blvd. Suite A Irwindale, CA 91706 Tel: 1-626-337-9536

Email: Philip.wu@meritcall.com

### DISCLAIMER:

Due to certain ambiguities in the Orders and Rulemaking issued by the Commission to date related to the definition of an "interconnected VoIP service provider", the Company reserves all rights entitled to it as if it were not an "interconnected VoIP service provider", as defined to date or in the future by the Commission. This report is issued in lieu of a final determination of its requirements and qualifications as a company requiring compliance.

September 1, 2005

VOITSP Inc.

By: Philip Wu
Title: President